




Update on the Operational Review of Cambridge Memorial Hospital


Meeting of the WWLHIN Board of Directors
Stewart Sutley, Senior Director, Performance and Accountability

June 8, 2009

Overview

1. LHIN Context for Investing in Health Services
 2. Health Service Providers
 3. Service Accountability Agreements with Hospitals
 4. Cambridge Memorial Hospital's Service Accountability Agreement
 5. Operational Review Process/Team
 6. Next Steps in the Process
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LHIN Context for Investing in Health Services

- Legal requirement
 - Service accountability agreements
 - Accountable delivery of health services and programs
 - Health service providers
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WWLHIN Health Service Providers

Hospitals

Community Care Access Centre

Community Health Centres

Long-Term Care Homes

Community Support Services agencies

Community Mental Health and Addictions
agencies

79 health service providers in WWLHIN



Service Accountability Agreements with Hospitals

- 8 hospitals, including Cambridge Memorial Hospital
- Coverage from April 2008 to the end of March 2010



Service Accountability Agreements with Hospitals

- Common rules and expectations about:
 - hospital services and programs
 - performance management and improvement
 - reporting
 - planning
 - funding
 - issue resolution

Service Accountability Agreements with Hospitals


- Room for unique features
 - Specific patient service targets
 - Other provisions




Cambridge Memorial Hospital Service Accountability Agreement

- **July 2008:** Agreement signed by Hospital
- Unique features linked together:
 - Patient care delivery targets in 2008/09 and 2009/10
 - Hospital deficit of up to \$1.5 Million through March 31, 2009
 - Hospital Improvement Plan to achieve balanced position by March 31, 2010; Plan due to the WWLHIN by end of 2008

Cambridge Memorial Hospital Service Accountability Agreement

- **November 2008:** Projected deficit in 2008/09 greater than \$1.5 Million
 - **December 2008:** Improvement Plan not submitted to WWLHIN for review
 - **Early January 2009:** Hospital requested additional funding for projected 2008/09 deficit of \$3.5 Million
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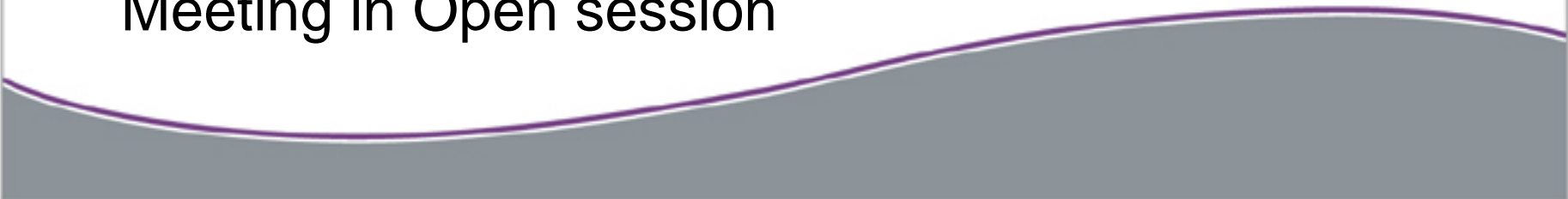
Operational Review Process

- **February 2009:** WWLHIN announces Operational Review
 - **March 2009:**
 - WWLHIN names Review Team members
 - Hospital nominates member of Review Team and requests changes to Terms of Reference
 - **March 2009-present:** Review Team conducts its work
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Operational Review Team

- The Operational Review Team is made up of four people:
 - **Vickie Kaminski**, President and Chief Executive Officer, Hôpital régional de Sudbury Regional Hospital
 - **Sue Matthews**, Vice President Patient Services and Chief Nursing Executive, Niagara Health System (CMH nominee)
 - **Paul Temple**, Principal, Front End Solutions, Waterloo
 - **Ken Tremblay**, President and Chief Executive Officer, Chatham-Kent Health Alliance

Next Steps in the Operational Review Process

- June 12:** Hospital submits comments to Operational Review Team
 - June 17:** Hospital-approved Improvement and Recovery Plan provided to WWLHIN for review and consideration for approval
 - June 30:** Operational Review Team Final Report, recommendations and findings presented to the WWLHIN Board and community at a Town Hall meeting in Cambridge, followed by WWLHIN Board Meeting in Open session
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Waterloo Wellington **LHIN**

LIVE AND LIVE WELL IN WATERLOO WELLINGTON

Waterloo Wellington LOCAL HEALTH INTEGRATION NETWORK
55 Wyndham Street North, Suite 212
Guelph, Ontario N1H 7T8

T. 519 822 6208

F. 519 822 5807

Toll Free 1 866 306 5446

Staff email: first name.last name@lhins.on.ca

General email: waterloowellington@lhins.on.ca

Website www.wwlhins.on.ca

